

This Addendum (the “**Addendum**”) applies to and is made a part of the Order Form entered into between the Trimble legal entity named on that Order Form, with an address for notice purposes as set forth on the Order Form (“**Trimble**”, “**our**”, “**we**”, and “**us**”) and the customer named on an Order Form (“**Customer**”, “**you**” and “**your**”) (each, a “**Party**,” and together, the “**Parties**”) which Order Form expressly incorporates by reference this Addendum, the Master Terms and Conditions (the “**Master Terms**”), and Supplemental Terms for Enterprise Cloud Hosting (the “**Supplemental Terms**”), as well as any other terms referenced on the Order Form (the Order Form with the incorporated terms, any Statements of Work, and any other amendments, addendums, modifications, exhibits and schedules to the foregoing collectively, the “**Agreement**”). This Addendum will have no independent force or effect except as incorporated by reference into an Order Form. By initialing or executing an Order Form, you (by your authorized signatory) confirm that you have read and accept all incorporated terms. Capitalized terms used but not defined in this Addendum will have the meanings given to them elsewhere in the Agreement. For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. Definitions. The following definitions apply to this Addendum:

- 1.1. “Recovery Point Objective” or “RPO”** means the time from the failure point which represents the outer bound of lost data not restored as part of disaster recovery activities. For example, a 60 minute RPO represents 60 minutes of lost data which is not restored as part of disaster recovery activities.
- 1.2. “Recovery Time Objective” or “RTO”** means the time (measured from the failure point) needed to complete virtual machine and/or database restoration as part of disaster recovery activities such that basic access and service has been restored.

2. Standard Backup and Disaster Recovery. During the Term of the Agreement, we will maintain a backup and disaster recovery plan reasonably designed to minimize the impact to the use of Your Licensed Software in the event of a man-made or natural disaster or other similar force majeure event that impacts the TTE Hosting Infrastructure. Virtual machine, DB2 and SQL server backups are created daily with incremental hourly SQL and DB2 database transaction log backups. Backup logs are monitored on a daily basis. We will perform a test of our ability to perform virtual machine and database restoration under our backup and disaster recovery plan no less than once per year, and will address any issues discovered by us as a result of such test. We will also perform a test virtual recovery of a randomly-selected hosted environment no less than once per calendar quarter, and will address any issues discovered by us as a result of such test. We will use diligent commercially reasonable efforts to meet an RPO target of 60 minutes and an RTO target of 72 hours.

3. Enhanced Recovery. Notwithstanding the foregoing, if you have purchased an “Enhanced Recovery” Optional Subscription as specified on an Order Form, the terms of this Section 3 will also apply to you during the term of your Optional Subscription:

- We will use diligent commercially reasonable efforts to meet an RPO target of 30 minutes and an RTO target of 8 hours.
- We will perform a virtual recovery of Your Licensed Software no less than once every twelve (12) months during the term of the Agreement, and will provide you with access to the recovered environment for your testing of data and basic application access. We will work with you to address any issues discovered by you as a result of such testing which are validated by us. For the avoidance of doubt, the recovered environment will not include recovery of Third Party Software or transfer of third party connectivity to avoid potential compromise of the production version of Your Licensed Software in the TTE Hosting Infrastructure.
- We will assign you a technical contact as your dedicated contact for virtual and real failover events.
- Upon termination of your Enhanced Recovery Subscription, you will become subject to the standard backup and disaster recovery plan unless you purchase an extension to your Enhanced Recovery Optional Subscription or upgrade to a Premium Recovery Optional Subscription.

4. Premium Recovery. Notwithstanding the foregoing, if you have purchased a “Premium Recovery” Optional Subscription as specified on an Order Form, the terms of this Section 4 will also apply to you during the term of your Optional Subscription:

- We will use diligent commercially reasonable efforts to meet an RPO target of 15 minutes and an RTO target of 2 hours.
- We will designate your TTE Hosting Infrastructure as a priority environment that will receive “first group priority” recovery in the event of an actual event triggering recovery under our backup and disaster recovery plan.
- We will perform a virtual recovery of Your Licensed Software no less than once every twelve (12) months during the term of the Agreement, and will provide you with access to the recovered environment for your testing of data and basic application access. We will work with you to address any issues discovered by you as a result of such testing which are validated by us. For the avoidance of doubt, the recovered environment will not include recovery of Third Party Software or transfer of third party connectivity to avoid potential compromise of the production version of Your Licensed Software in the TTE Hosting Infrastructure.
- We will assign you a technical contact as your dedicated contact for virtual and real failover events.
- Upon termination of your Premium Recovery Subscription, you will become subject to the standard backup and disaster recovery plan unless you purchase an extension to your Premium Recovery Optional Subscription or downgrade to an Enhanced Recovery Optional Subscription.

This Addendum is incorporated by reference into and is made a part of the Agreement. In the event of a conflict between a term or provision in this Addendum and a corresponding term or provision in the Agreement, this Addendum controls. Except as otherwise modified or supplemented by this Addendum, all terms, conditions and provisions of the Agreement will remain in full force and effect.