

SOLUTION OVERVIEW



Save time, money and stay compliant

Your modern solution for managing unexpected changes to transportation fees

Unforeseen events occur during shipments, such as unexpected delays due to customs inspections or docking wait times. These uncertainties often result in financial surcharges and are difficult to manage. Trimble Surcharge Management provides a seamless process to managing surcharge causing events.

Centralized platform

Surcharge Management provides a fully documented coordination process on a central platform, as well as a central storage of all information and recording of all steps in the change history.

Order links & submissions

Requested surcharges can be directly assigned to transport and deliveries. A carrier may re-submit a declined surcharge and request a partial, rather than full, payment if necessary.

Full control & communication

Maintain complete control to either accept or decline submitted surcharge requests. Predefined input and mandatory fields allow shippers and carriers to easily exchange information for more seamless communication.

ERP connections

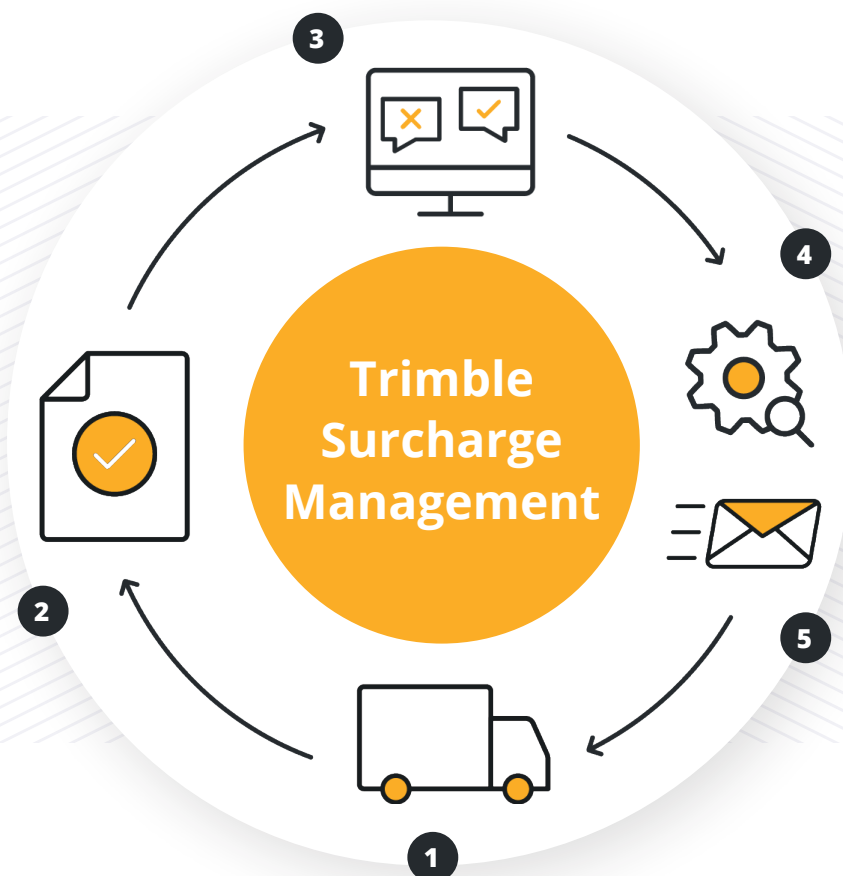
By creating a direct connection between the Surcharge Management interface and ERP systems, the solution can help significantly simplify day-to-day operations through dependable and efficient data transfers.

Benefits of Surcharge Management

- Real-Time transparency into surcharges for all parties
- Reduces process costs and manual workload
- Company-wide surcharge management process
- Ensures compliance and simplifies control
- Standardizes and structures digital processes



How it works

**01**

Carrier requests that surcharge in the cloud-based platform

02

Shipper verifies the request along with any documents and additional information inserted by the carrier

03

Parties receive an overview of the approved or declined surcharges

04

If an interface is being used, the surcharges are automatically transferred to the ERP system

05

The carrier receives a credit note for the approved surcharges

Reach out to a Trimble representative to learn more: <https://transportation.trimble.com/en/contact-us>