

Last Updated: March 16, 2026

These Supplemental Terms for CoPilot (the “**Supplemental Terms**”) apply to and are made a part of each agreement or other document entered into between (a) the Trimble legal entity named on that agreement or other document (“**Trimble**”, “**our**,” “**we**”, and “**us**”) and the company or entity named on that agreement or other document (“**you**” and “**your**”, and “**Customer**” as defined below) (each, a “**Party**,” and together, the “**Parties**”) which agreement or other document expressly incorporates by reference the OneMap Terms and Conditions (the “**Master Terms**”) and these Supplemental Terms (the agreement or other document together with the Master Terms, these Supplemental Terms, any related Statements of Work, and any other amendments, addendums, modifications, exhibits and schedules collectively, the “**Agreement**”). These Supplemental Terms will have no independent force or effect except as incorporated by reference into an Ordering Document. Capitalized terms used by not defined in these Supplemental Terms will have the meanings afforded to them in the Master Terms.

PLEASE READ THESE SUPPLEMENTAL TERMS CAREFULLY, AS THEY FORM PART OF A LEGALLY BINDING AGREEMENT BETWEEN YOU AND US FOR THE SUBSCRIPTIONS AND/OR SERVICES SPECIFIED ON THE ORDERING DOCUMENT. YOU HEREBY AGREE AND ACKNOWLEDGE THAT THESE SUPPLEMENTAL TERMS FORM A PART OF, AND ARE INCORPORATED BY REFERENCE INTO, THE ORDERING DOCUMENT, AND SHALL BE BINDING ON YOU AS IF YOU HAD PHYSICALLY SIGNED THESE SUPPLEMENTAL TERMS. PLEASE PRINT A COPY OF THESE SUPPLEMENTAL TERMS FOR YOUR RECORDS.

For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. Definitions.

- 1.1. “**Account Manager System**” or “**AMS**” means that any of the Software and Services have been made available on a Device for use by End Users. Account Manager System allows the Customer to visualize and organize the Licenses allowed to be used within the End User Deployment.
- 1.2. “**Device**” means the Customer Related Systems as amended from time to time by the Parties.
- 1.3. “**Deployment Date**” means the date on which at least one instance of CoPilot Installed Software is made available in a vehicle for End User use. For CoPilot Installed Software, the Deployment Date will be the Commencement Date for billing of that Installed Software.
- 1.4. “**Enterprise Build**” means a version of the software and services without product key code activation.
- 1.5. “**Map Update(s)**” means the revised set of map data on a when and if available basis.
- 1.6. “**Related Systems**” means the Device(s) onto which the Software and Services as delivered to Customer as an Enterprise Build shall be loaded and locked down in accordance with the Agreement.
- 1.7. “**Software and Services Update(s)**” means minor functionality enhancements to the Software and Services provided on a when and if available basis as part of support and maintenance.
- 1.8. “**Software and Services Upgrade(s)**” means a major, stand-alone version of the Software and Services.

2. **Grant of License.** For the term of your license or subscription, Trimble MAPS hereby grants you a non-transferable, non-sublicensable, non-assignable right for your End Users to install and use in the Territory Installed Software licensed by you, and for you to provide ancillary services (including but not limited to support and maintenance services) to your End Users in connection with such use, on the terms and conditions set out in this Agreement and subject to the EULA for that Installed Software. Except as otherwise expressly permitted in writing by Trimble MAPS, you will have no right or license to use any version other than the version designated from time to time by Trimble MAPS as the most recent. Except as expressly permitted hereby, you will not otherwise install, resell or distribute or authorize any use of any or all of the Software and Services to any third party.

- 2.1. **Enterprise Build.** The License will be provided with an Enterprise Build as a library (CoPilot Integration Kit “**CPIK**”), or with Account Manager Software for use on the Related Systems defined as custom application or to be embedded with the application and only for the number of authorized copies, in accordance with specific restrictions as per this Agreement. The Enterprise Build contains unique identifier codes placed on it by Trimble MAPS so that all copies and installations made from it are traceable to Customer. Customer agrees not to remove these identifying codes from the Enterprise Build or from any copies or installations made by Customer from it.
- 2.2. **Updates and Upgrades.** Map Updates are included in the License. Map Update(s) per year and Software Update(s) or Upgrade(s) when, and if, made available are provided, if any, in the purchase order form. Trimble MAPS issues Map Update(s) and Software Update(s) or Upgrade(s) only to those Customers that are fully paid up for the current subscription term.

3. Support.

- 3.1. First Tier Technical Support for Customer.** Trimble MAPS shall not be responsible for providing any support whatsoever for end user issues (the “**First Tier Technical Support**”) for the Software and Services. Customer has the sole responsibility to provide that First Tier Technical Support to its End Users.
- 3.2. Pre-deployment and Development Integration Support for Customer.** Development integration support is the support described below provided to the Customer’s staff in charge of deploying the Software and Services. Provided that the Customer is not in material breach of its obligations to Trimble MAPS hereunder, including the payment of all amounts when due, Trimble MAPS will during the pre-deployment period provide help for the integration of the Software and Services and the third party application used by Customer. In that effort, Trimble MAPS shall provide development integration support in English by: (i) e-mail or web; (ii) a list in English of Frequently Asked Questions FAQ’s at <https://maps.trimble.com/support/> ; and (iii) SDK Development tools such as sample application and specific API Documentation. When using the SDK development e-mail alias support@TrimbleMAPS.com , Trimble MAPS will automatically generate a ticket for each enquiry by the Customer staff. The response times for those will fluctuate based on call volume and the reproducibility of the question raised. Trimble MAPS will answer in a professional and workmanlike manner. Trimble MAPS always needs Customer to make an initial diagnosis of whether the problem is due to the Software and Services or to some other cause. If Trimble MAPS can't reproduce the problem then no support can be provided. Trimble MAPS also needs Customer to search the library of existing operating instructions, workarounds and patches for a pre-existing solution provided by Trimble MAPS to Customer. Trimble MAPS will then seek to identify the cause of the reported problem. If during the pre-deployment period Trimble MAPS determines the problem to result from an error in the Software and Services, then Trimble MAPS shall use commercially reasonable efforts to correct such reported errors by implementing changes (Bug Fixes) or providing instructions to Customer. Trimble MAPS will not provide support if services are required because of improper use, Customer's failure to implement or distribute to its End Users corrections to the Software and Services supplied by Trimble MAPS, causes external to the Software and Services or unauthorized modification of the Software and Services by anyone other than Trimble MAPS.
- 3.3. Support and Maintenance.** Support and maintenance is only available to Customer when current on all obligations to Trimble MAPS. Support and Maintenance services to be provided hereunder shall consist of: (i) technical or operation assistance, in response to direct specific questions provided by Customer to Trimble MAPS relating to the Software and Services (including product education and a list in English of Frequently Asked Questions FAQs at <https://maps.trimble.com/support/>) or enhancements thereto; (ii) remedies for any programming errors that prevent the Software and Services or enhancements thereto from performing in accordance with published specifications (iii) the delivery of Trimble MAPS Software Update(s) or Software Upgrade and enhancements on a when and if available basis to the Software and Services; and (iv) Map Updates. Trimble MAPS will not provide support if services are required because of improper use, Customer's failure to implement or distribute to its End Users corrections to the Software and Services supplied by Trimble MAPS, causes external to the Software and Services or unauthorized modification of the Software and Services by anyone other than Trimble MAPS.